

 DELTA  
**KEEP CLIMBING.**  
*Together.*

June 1, 2020

## Supporting You & Your Travelers

*Committed to Clean, Extending Flexibility & More*



### Committed to Safety & Clean

**\*NEW\*** Delta continues to make safety and cleanliness a top priority for customers throughout the entire travel journey. Initiatives include:

**\*NEW\*** Manufacturing custom plexiglass safety barrier for airport check-in lobbies, departure gates and Delta Sky Club counters. [Read more.](#)

**\*NEW\*** Providing customers with a complimentary care kit at ticket counters and gates starting June 5. [Read more.](#)

Sanitizing every flight at every Delta airport using electrostatic sprayers. [Read more.](#)

Blocking the sale of select aisle and window seats and reducing the overall number of customers in every cabin across the fleet. [Read more.](#)

Requiring customers to wear a face mask or appropriate face covering when traveling with us. [Read more.](#)



### Flexibility & Waivers

**\*NEW\*** As customers' travel plans continue to change during the COVID-19 pandemic, we're extending our change fee waiver for **new flights purchased through June 30**. We're also providing greater flexibility to **re-book travel through Sept. 30, 2022** for eligible customers who have:

- Upcoming travel already booked between now and Sept. 30 as of April 17, 2020
- Canceled travel from flights between March 2020 and September 2020

[Read more](#) about Delta's extended flexibility.



### June Schedule

**\*UPDATED\*** In June, customers will see the return of several major routes, both U.S. domestic and international, which were previously suspended due to the COVID-19 pandemic. Complete details are listed [here](#).



### Aircraft

As a result of the COVID-19 pandemic, Delta will retire certain aircraft earlier than initially planned. Delta's **MD-88s and MD-90s** will fly their last legs on June 2. By the end of 2020, **18 widebody Boeing 777s** will be retired.



## Cargo & Charters

Delta is offering charter and cargo solutions for you to move your customers and your goods while maintaining the highest standard of reliability, safety and cleanliness:

**Wheels Up** for small groups: Offering on-demand charters and a new Corporate Support Program, providing flexible options as a Delta Corporate account. [Watch this video to learn more.](#)

**Delta Charter** for large groups: Tailored corporate shuttle options available with access to over 800 aircraft and a dedicated planner and catering specialist.

**Delta Cargo:** Worldwide charter solutions to meet your shipping needs including Express, Standard Freight, Specialty cargo and tailored service for items that need extra attention.

For more information about any of these services, please contact your Delta Sales Account Manager.



## Airports & Facilities

Delta is temporarily consolidating flying in select U.S. metros served by multiple airports. For a complete list of these temporary changes [click here.](#)

Airport updates include:

**Atlanta (ATL):** We are consolidating gate operations across terminals, minimizing use of portions of Terminals C, D and E.

**Los Angeles (LAX):** Check-in counters in Terminal 3 are now closed. Customers checking in bags or needing special services for all Delta flights should proceed to check-in counters in Terminal 2.

**New York (LGA):** Check-in for all Delta flights will take place in Terminal C. Terminals C and D will continue to operate flights and arriving passengers in Terminal D should continue to use the baggage claim in that terminal.

**New York (JFK):** Check-in for all Delta flights will take place in Terminal 4. For customers departing from Terminal 2, they will take the JFK Jitney Shuttle to terminal 2 once through security in Terminal 4.



## Airline Partners

Our partner airlines have detailed information highlighting their cleaning procedures on their websites. For real-time information, please visit each airline partner website below:

[Aeromexico](#)   [Air France](#)   [Alitalia](#)   [China Eastern](#)   [KLM](#)   [Korean Air](#)  
[LATAM](#)   [Virgin Atlantic](#)   [Virgin Australia](#)   [WestJet](#)



## More Information

For more information, visit [news.delta.com/coronavirus](https://news.delta.com/coronavirus).